



Lab
Equipment
Systems
Management Ltd.

Dear valued customer,

In these unprecedented and uncertain times, Raeyco Lab Equipment Systems Management Ltd is working hard to keep you and your equipment working. Here are the latest updates to keep you informed.

First and foremost, our hearts go out to anyone who's been impacted by the virus, either directly or indirectly. Our thoughts are especially with those who are sick, to whom we extend our heartfelt wishes for a full recovery. We're truly inspired by the selfless healthcare workers around the world who are on the front lines working tirelessly to care for people in need.

Second, at Raeyco Ltd as at your companies, we're focused on the health and safety of our employees, their families and our customers. All of our technicians wear masks on customer sites, and we take care to decontaminate all tools and parts before and after every service call.

In addition, we've significantly increased our remote support capabilities, while at the same time maintaining our strong field response services in coordination with our partners. We will do our best to troubleshoot your issue over the phone or via video conference, should you prefer.

We are encouraging our team members to follow health authority best practices like frequent hand washing, social distancing, and staying home if they are feeling ill.

We are in this together and we're fully dedicated to delivering the best sales, maintenance and repair services in the industry. We wish everyone the best of health.

DocuSigned by:

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Ron Raey

Founder and
CEO, Raeyco

Raeyco Lab Equipment Systems Management Ltd.

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